

Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 9, 2019 1:30 PM
To: scamacho@chulavistapd.org
Subject: New Comment Added to a Post You're Following: "Punks casing the carports at Skylar "

Warning:
External
Email



Hi CSO CAMACHO,

A Neighbor recently commented on a post you're following:

Post Title:

Punks casing the carports at Skylar

Neighbor Comment

Neighbor28 wrote: "somebody said he stole his car and used his debit card at Lowe's and car wash. he said cops have all the info. we didn't see the post for stolen vehicle from this thief. we don't know what is true so just spread the video and let this thief famous. somebody must know him. "

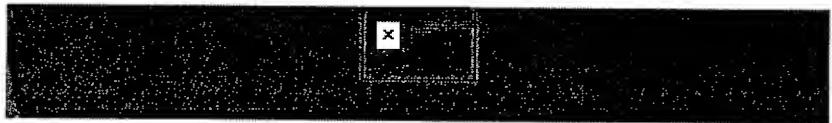
[VIEW POST](#)



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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 9, 2019 11:32 PM
To: czimmer@chulavistapd.org
Subject: New Crime Alert: Vehicle break-in in my garage!!

Warning:
External
Email

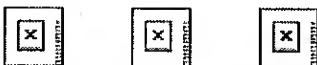


Vehicle break-in in my garage!!

August 10, 2019

I live in the condos on Miner Creek Lane in Countryside. I was in my garage and had the garage open half way for cooler air. I stepped inside my home for just a few minutes and someone entered my garage and got into my car. The weird thing is, Ring did not capture who entered as the video was darkened for some odd reason. Its never done this before. Nothing was stolen that I noticed, but they opened the center console and pulled everything out. Nothing really to steal except some loose change. You can never be too safe and this is a lesson learned to be more vigilant. Also, lock your car even if it's in the garage. This is upsetting and though you can't see anything on the video, I'm posting for awareness. Be safe all!

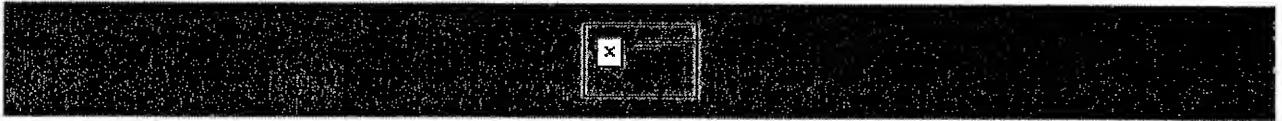
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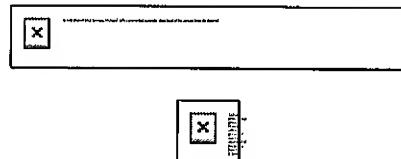
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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Saturday, August 10, 2019 12:10 AM
To: czimmer@chulavistapd.org
Subject: New Crime Alert: FedEx package taken 3:08pm

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Email



FedEx package taken 3:08pm

August 10, 2019

Our Ring cut off the video just before the guy got out of the car (need to adjust the settings or maybe it's because some people just walked by before this I don't know), so I posted the not so clear video from our upstairs Wyze Cam. Looks like a Volvo? Can't see the plates. He's all covered up, I can't make out a darn thing, but he took my small FedEx box that was delivered earlier in the day (of course the Ring got the FedEx guy and not this guy on video smh). Just watch out for this car going around.

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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Saturday, August 10, 2019 7:06 PM
To: scamacho@chulavistapd.org
Subject: New Comment Added to a Post You're Following: "Punks casing the carports at Skylar "

Warning:
External
Email



Hi CSO CAMACHO,

A Neighbor recently commented on a post you're following:

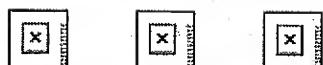
Post Title:

Punks casing the carports at Skylar

Neighbor Comment

Neighbor37 wrote: "Are you able to view the the License Plate?"

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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Saturday, August 10, 2019 7:33 PM
To: scamacho@chulavistapd.org
Subject: New Comment Added to a Post You're Following: "Punks casing the carports at Skylar "

Warning:
External
Email



Hi CSO CAMACHO,

A Neighbor recently commented on a post you're following:

Post Title:

Punks casing the carports at Skylar

Neighbor Comment

Neighbor33 wrote: "I hope this was reported to the Police regardless of how many people perceive them negatively. The "Lowlifes" look confident and unscared"

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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Sunday, August 11, 2019 12:11 AM
To: czimmer@chulavistapd.org
Subject: New Crime Alert: Car Break-in in garage

Warning:
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Email



Car Break-in in garage

August 11, 2019

I live in Otay Ranch Countryside. I was in my garage last night around 10pm and left it open half way for cooler air. I stepped inside for just a few minutes, and someone entered my garage and broke into my car. They didn't steal anything of value just a couple gift cards that had a minimal balance on it. They took nothing from my garage. The strange thing is that the Ring Video was dark for some odd reason. It never did that before, however you can hear some movement in the audio. This is a lesson learned for me not to leave my garage door halfway open or to leave my vehicle unlocked even when it's in the garage. I'm sharing so that everyone exercises a little more vigilance as I see a number of garages left open. Be safe!

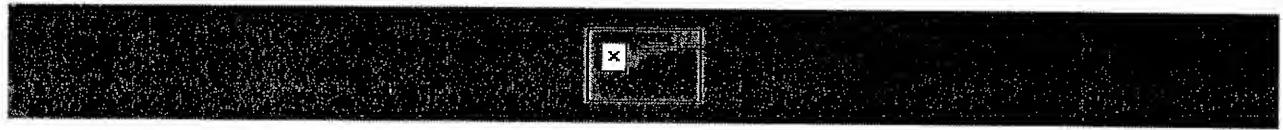
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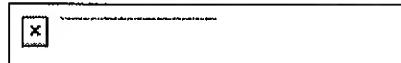
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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Sunday, August 11, 2019 6:50 PM
To: czimmer@chulavistapd.org
Subject: New Crime Alert: Vehicle break in

Warning:
External
Email

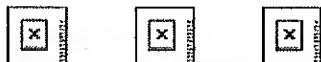


Vehicle break in

August 12, 2019

Part 2

View Alert



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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Sunday, August 11, 2019 6:50 PM
To: czimmer@chulavistapd.org
Subject: New Crime Alert: Vehicle break in

Warning:
External
Email

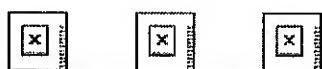


Vehicle break in

August 12, 2019

Part 2

View Alert



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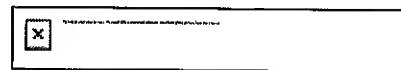
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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Sunday, August 11, 2019 7:03 PM
To: czimmer@chulavistapd.org
Subject: New Crime Alert: Make sure your doors are locked

Warning:
External
Email

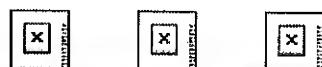


Make sure your doors are locked

August 12, 2019

Got up this morning and went to vehicle. Immediately noticed all my car papers were everywhere, compartments open. Happened between 330 am and first dawn.

View Alert



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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Sunday, August 11, 2019 7:04 PM
To: czimmer@chulavistapd.org
Subject: New Crime Alert: Make sure your doors are locked

Warning:
External
Email

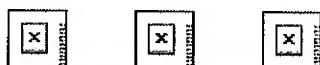


Make sure your doors are locked

August 12, 2019

Got up this morning and went to vehicle. Immediately noticed all my car papers were everywhere, compartments open. Happened between 330 am and first dawn.

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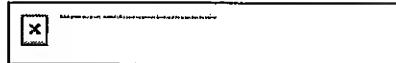
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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Monday, August 12, 2019 1:27 PM
To: czimmer@chulavistapd.org
Subject: New Crime Alert: Kid stole my package.

Warning:
External
Email

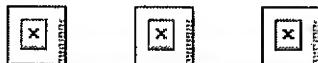


Kid stole my package.

August 8, 2019

This kid who I'm sure lives in my neighborhood on Ash. Came to my door, covered the ring and took my package that was left at the front door. If anyone knows him....report him please.

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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Monday, August 12, 2019 8:01 PM
To: czimmer@chulavistapd.org
Subject: New Crime Alert: Garage doors/car stolen

Warning:
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Email

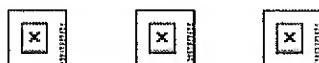


Garage doors/car stolen

August 13, 2019

Just sharing something that happened to my neighbor and they asked me to post. He was at home with wife and kids asleep. Around midnight, someone was walking around the neighborhood using a garage remote opener to see if they would get lucky and have same code as someone. They opened their garage door and stole items to include their car. Keys were in car. Door between house and garage was locked. Be aware of locking your garage door at night - if you can. If you cant- try to buy that slide lock device. I ordered mine today. Police report was taken and car reported stolen.

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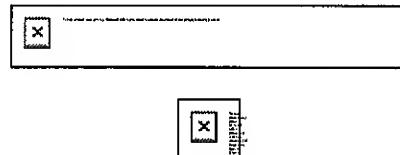




Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Monday, August 12, 2019 9:02 PM
To: czimmer@chulavistapd.org
Subject: New Crime Alert: Pulse Millenia apartments. Garage break in!!!!

Warning:
External
Email

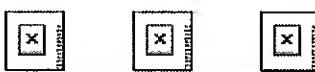


Pulse Millenia apartments. Garage break in!!!!

August 13, 2019

I advice anyone with a garage door to look and educate yourself on how people break in garages. At the pulse millennia apartments, my garage was broken into! On Sunday after midnight, they bent the top of the garage door open stuck either their hand or coat hanger in and pulled on the emergency cord or wire cord that's connected which released the garage door. They attempted to steal my car but with past events, I luckily had my steering wheel lock on! They did unfortunately steel my debit card and went on a shopping trip . You can watch YouTube videos on how to remove the emergency cord if you feel comfortable with not having one connected on a detached garage. The bad come to theses good areas knowing where the gold is so to speak. Ps. Sorry there's no video, our ring was purchased after this incident.

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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Wednesday, August 14, 2019 1:28 AM
To: czimmer@chulavistapd.org
Subject: New Crime Alert: Car Broken into

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Email



Car Broken into

August 14, 2019

Watched a car park at the end of the block on surveillance then we heard a car alarm going off up the street and looked out the window to see them entering our vehicle after breaking into the other car. Neighbors all joined together and held the guy and a girl down until the police got here. Two other girls got away. If your car was broken into call the police last night around this area call the police and tell them it might be the same people

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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Thursday, August 15, 2019 11:58 AM
To: czimmer@chulavistapd.org
Subject: New Crime Alert: Copper Thief

Warning:
External
Email

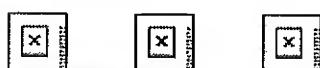


Copper Thief

August 15, 2019

Copper thief! Anyone know this person? He stole some copper out of my front yard.

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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 16, 2019 6:05 AM
To: scamacho@chulavistapd.org
Subject: New Comment Added to a Post You're Following: "Copper Thief"

Warning:
External
Email



Hi CSO CAMACHO,

A Neighbor commented on a post you're following:

Post Title:

Copper Thief

Neighbor Comment

Neighbor35 wrote: "Check with the recycling center on main, they are supposed to register the names of folks who recycle copper for money there. Contact police as well"

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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 16, 2019 6:07 AM
To: scamacho@chulavistapd.org
Subject: New Comment Added to a Post You're Following: "Copper Thief"

Warning:
External
Email



Hi CSO CAMACHO,

A Neighbor recently commented on a post you're following:

Post Title:

Copper Thief

Neighbor Comment

Neighbor35 wrote: "He had spotted before and drove a silver car. Don't leave things out, a clear picture show police. Shame on him"

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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 16, 2019 8:15 AM
To: scamacho@chulavistapd.org
Subject: New Comment Added to a Post You're Following: "Copper Thief"

Warning:
External
Email



Hi CSO CAMACHO,

A Neighbor recently commented on a post you're following:

Post Title:

Copper Thief

Neighbor Comment

Neighbor20 wrote: "Safety guys don't leave anything outside the house"

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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 16, 2019 5:23 PM
To: czimmer@chulavistapd.org
Subject: New Crime Alert: Truck break in

Warning:
External
Email

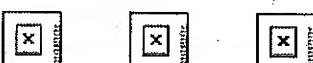


Truck break in

August 17, 2019

No video, gonna have to buy a camera for the back that over looks that area. speakers and amplifier stolen out of truck. dont know if alarm went of or not as I was gone for a few days.

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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Saturday, August 17, 2019 8:39 PM
To: scamacho@chulavistapd.org
Subject: New Comment Added to a Post You're Following: "Copper Thief"

Warning:
External
Email



Hi CSO CAMACHO,

A Neighbor recently commented on a post you're following:

Post Title:

Copper Thief

Neighbor Comment

Neighbor46 wrote: "What do you expect when you leave items out in the open. Its like leaving food outside for the flies. "

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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Saturday, August 17, 2019 9:45 PM
To: czimmer@chulavistapd.org
Subject: New Crime Alert: Stolen scooters

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Stolen scooters

August 18, 2019

Scooters at 351 were stolen around 7-10 pm August 17, 2019 and we want them back now if you took them.

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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Sunday, August 18, 2019 12:14 PM
To: czimmer@chulavistapd.org
Subject: New Crime Alert: House broken into at 6:45 AM Friday

Warning:
External
Email



House broken into at 6:45 AM Friday

August 18, 2019

A young man (from a group of 4 caught on multiple surveillance devices throughout the neighborhood) entered our home at @6:45am. He rummaged through our entire house taking jewelry and cash (passing up computers, iPads, Apple Watches, etc) until entering our bedroom and being surprised by my wife who was dressing for the day. She chased him into the street where several neighbors came to help. Unfortunately he was able to eventually get to a car and get away. The police responded and found that the group of young men had stolen a neighbors license plates and also had stolen plates on their get away car. Brazen thieves at 6:45am. The police believe they had cased the neighborhood for days watching routines, departure times, etc and that they mistook my child's departure for school as the final person leaving for the day. It could have been worse but it still has us quite shaken.

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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Sunday, August 18, 2019 3:34 PM
To: czimmer@chulavistapd.org
Subject: New Crime Alert: Home broken into

Warning:
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Email

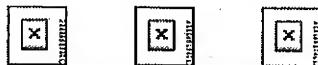


Home broken into

August 18, 2019

Young man saw the Ring and turned his head. 3 minutes later he was inside our house

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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Sunday, August 18, 2019 3:35 PM
To: czimmer@chulavistapd.org
Subject: New Crime Alert: Home broken into

Warning:
External
Email

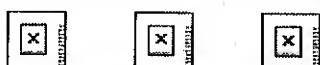


Home broken into

August 18, 2019

CVPD response. Thank you CVPD!!!

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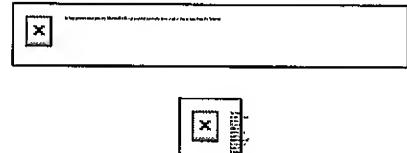
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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Sunday, August 18, 2019 3:59 PM
To: czimmer@chulavistapd.org
Subject: New Crime Alert: Stolen bike from my garage

Warning:
External
Email

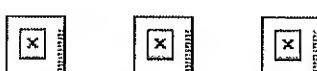


Stolen bike from my garage

August 18, 2019

Sometime between August 2-8 my bike was stolen from my garage. We had solar inverter installed in our garage on the 7th and the garage was open all day as workers went in and out both in the garage and on the roof, we didn't want to accuse the solar installers but notified the person we signed with. If anyone sees this Red Trek bike for sale anywhere can you please notify us. It would be greatly appreciated.

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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Sunday, August 18, 2019 8:55 PM
To: jseverance@chulavistapd.org
Subject: New Comment Added to Your Post: "Chula Vista Police is looking for a burglary suspect"

Warning:
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Hi AGT SEVERANCE,

A Neighbor recently commented on one of your posts:

Post Title:

Chula Vista Police is looking for a burglary suspect

Neighbor Comment

Neighbor10 wrote: "Do your own job."

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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Monday, August 19, 2019 8:31 PM
To: czimmer@chulavistapd.org
Subject: New Crime Alert: We were Robbed beware

Warning:
External
Email

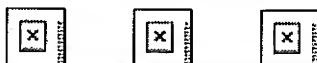


We were Robbed beware

August 20, 2019

Some guys stole several packages delivered at my house this was yesterday around 6:00 pm we put a police report and their getting video images from 7/11 and union bank if somebody has info it will help us

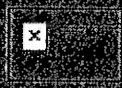
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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Tuesday, August 20, 2019 8:14 AM
To: scamacho@chulavistapd.org
Subject: New Comment Added to a Post You're Following: "3 suspicious guys walking in neighborhood."

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Hi CSO CAMACHO,

A Neighbor recently commented on a post you're following:

Post Title:

3 suspicious guys walking in neighborhood.

Neighbor Comment

Neighbor28 wrote: "They came down our culdesac too. "

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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Tuesday, August 20, 2019 8:16 AM
To: scamacho@chulavistapd.org
Subject: New Comment Added to a Post You're Following: "3 suspicious guys walking in neighborhood."

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Hi CSO CAMACHO,

A Neighbor recently commented on a post you're following:

Post Title:

3 suspicious guys walking in neighborhood.

Neighbor Comment

Neighbor35 wrote: "@CSO CAMACHO - Chula Vista PD i will next time!!"

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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Tuesday, August 20, 2019 8:16 AM
To: scamacho@chulavistapd.org
Subject: New Comment Added to a Post You're Following: "3 suspicious guys walking in neighborhood."

Warning:
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Email



Hi CSO CAMACHO,

A Neighbor recently commented on a post you're following:

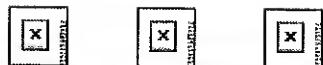
Post Title:

3 suspicious guys walking in neighborhood.

Neighbor Comment

Neighbor27 wrote: "@Neighbor32 Thieves are still humans who love the path of least resistance. That's why they're hitting when they do. Keep making it difficult for them and they'll move on, quit, or get caught. "

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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Tuesday, August 20, 2019 8:48 AM
To: scamacho@chulavistapd.org
Subject: New Comment Added to a Post You're Following: "3 suspicious guys walking in neighborhood."

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Hi CSO CAMACHO,

A Neighbor recently commented on a post you're following:

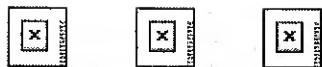
Post Title:

3 suspicious guys walking in neighborhood.

Neighbor Comment

Neighbor40 wrote: "Just so foljs are aware there is an hoa meeting tonight at the woods about requiring people to park in their garages or be fined. Also chatter that they can demand to inspect your garages. I suspect it's blowback from residents demanding security for the recent problems. It's 6pm at the woods clubhouse. Show up and make your voices heard."

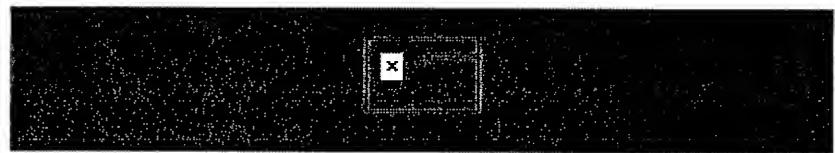
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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Tuesday, August 20, 2019 8:48 AM
To: scamacho@chulavistapd.org
Subject: New Comment Added to a Post You're Following: "3 suspicious guys walking in neighborhood."

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Hi CSO CAMACHO,

A Neighbor recently commented on a post you're following:

Post Title:

3 suspicious guys walking in neighborhood.

Neighbor Comment

Neighbor40 wrote: "*folks not foljs"

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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Tuesday, August 20, 2019 9:08 AM
To: scamacho@chulavistapd.org
Subject: New Comment Added to a Post You're Following: "3 suspicious guys walking in neighborhood."

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Hi CSO CAMACHO,

A Neighbor recently commented on a post you're following:

Post Title:

3 suspicious guys walking in neighborhood.

Neighbor Comment

Neighbor27 wrote: "@Neighbor40 Thanks. Sorry for going on a tangent, but I can't attend. I'm no lawyer, and I know I need to brush up on the HOA rules, but that can't be legal. How in the hell can the HOA tell us what we can and can't do where we have a reasonable expectation of privacy?!? So... they magically have more power than the police? Gimme a break. If someone who attends could challenge them on that, that'd be great. Sounds like BS that'll just make their jobs easier and more money for them on the back end. Nice racket they're trying to build. "

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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Tuesday, August 20, 2019 9:13 AM
To: scamacho@chulavistapd.org
Subject: New Comment Added to a Post You're Following: "3 suspicious guys walking in neighborhood."

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Hi CSO CAMACHO,

A Neighbor recently commented on a post you're following:

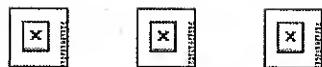
Post Title:

3 suspicious guys walking in neighborhood.

Neighbor Comment

Neighbor27 wrote: "@Neighbor40 Keep it simple and ask them what legal authority they have to do that. The streets belong to the city of Chula Vista, our homes and privacy therein belong to the homeowners or renters. I'm calling BS, but unfortunately I can't be there. Thanks for the heads up."

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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Tuesday, August 20, 2019 9:23 AM
To: scamacho@chulavistapd.org
Subject: New Comment Added to a Post You're Following: "3 suspicious guys walking in neighborhood."

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Hi CSO CAMACHO,

A Neighbor recently commented on a post you're following:

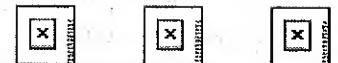
Post Title:

3 suspicious guys walking in neighborhood.

Neighbor Comment

Neighbor40 wrote: "@Neighbor27 i totally agree with you. Apparently it is the rules but it hasn't been enforced. Check out news 8 san diego from last night."

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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Tuesday, August 20, 2019 11:05 AM
To: scamacho@chulavistapd.org
Subject: New Comment Added to a Post You're Following: "Neighborhood man looking in windows"

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Hi CSO CAMACHO,

A Neighbor recently commented on a post you're following:

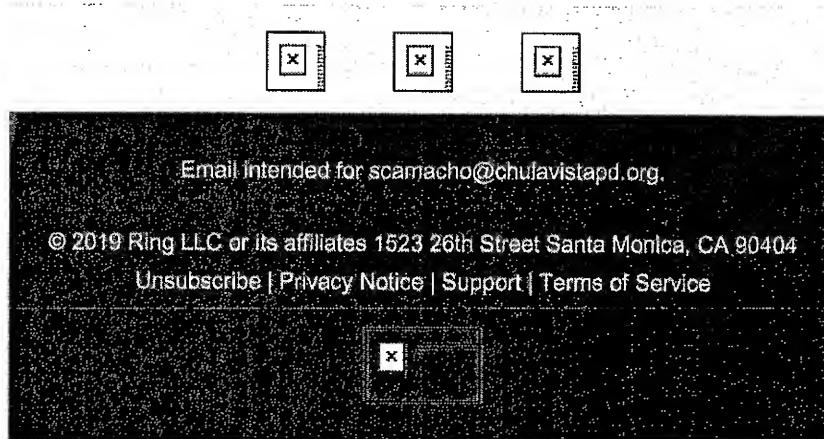
Post Title:

Neighborhood man looking in windows

Neighbor Comment

Neighbor39 wrote: "Maybe he should be evicted! That's totally not cool...!"

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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Tuesday, August 20, 2019 11:32 AM
To: scamacho@chulavistapd.org
Subject: New Comment Added to a Post You're Following: "3 suspicious guys walking in neighborhood."

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Hi CSO CAMACHO,

A Neighbor recently commented on a post you're following:

Post Title:

3 suspicious guys walking in neighborhood.

Neighbor Comment

Neighbor27 wrote: "@Neighbor40 Wow. What else are we PAYING for? Thanks again for the heads up."

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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Tuesday, August 20, 2019 11:46 AM
To: scamacho@chulavistapd.org
Subject: New Comment Added to a Post You're Following: "3 suspicious guys walking in neighborhood."

Warning:
External
Email



Hi CSO CAMACHO,

A Neighbor recently commented on a post you're following:

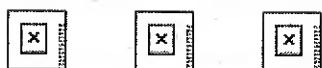
Post Title:

3 suspicious guys walking in neighborhood.

Neighbor Comment

Neighbor27 wrote: "@Neighbor40 Well for you or anyone who's there tonight, wait until you're face-to-face with them and ask the simplest yet most important question: "Why?" Then watch the body language. When they avert their gaze, shift in their seats, and maybe even stutter, you know what's about to come out of their mouths is BS. Best of luck. "

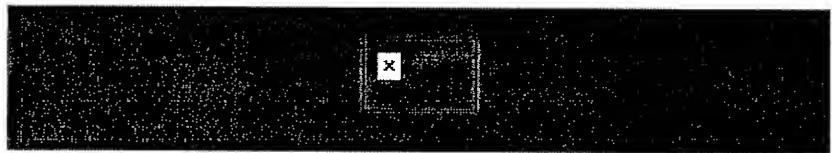
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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Tuesday, August 20, 2019 12:13 PM
To: czimmer@chulavistapd.org
Subject: New Crime Alert: Front door was kicked in last night

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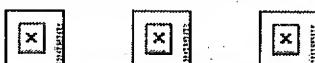


Front door was kicked in last night

August 20, 2019

Someone tried to break into our house last night—I heard a disturbance and that's when we found our front door pushed in with the deadbolt engaged. That's odd. But this crap is getting out of hand....

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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Tuesday, August 20, 2019 1:54 PM
To: scamacho@chulavistapd.org
Subject: New Comment Added to a Post You're Following: "Attempted robbery "

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Hi CSO CAMACHO,

A Neighbor recently commented on a post you're following:

Post Title:

Attempted robbery

Neighbor Comment

Neighbor12 wrote: "Please post real stuff on here!"

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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Tuesday, August 20, 2019 9:47 PM
To: scamacho@chulavistapd.org
Subject: New Comment Added to a Post You're Following: "3 suspicious guys walking in neighborhood."

Warning:
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Hi CSO CAMACHO,

A Neighbor recently commented on a post you're following:

Post Title:

3 suspicious guys walking in neighborhood.

Neighbor Comment

Neighbor40 wrote: "@Neighbor27 they would not answer "why.***"

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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Tuesday, August 20, 2019 9:50 PM
To: scamacho@chulavistapd.org
Subject: New Comment Added to a Post You're Following: "3 suspicious guys walking in neighborhood."

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Hi CSO CAMACHO,

A Neighbor recently commented on a post you're following:

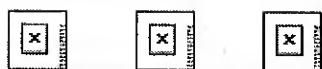
Post Title:

3 suspicious guys walking in neighborhood.

Neighbor Comment

Neighbor40 wrote: "@Neighbor35 they are removing that portion of the ccr but there revisions will be sent out to the community for review. Another meeting in October and i would encourage all to attend, (And I am NOT a person who attends hoa meetings...this was my first.)"

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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Wednesday, August 21, 2019 4:55 AM
To: scamacho@chulavistapd.org
Subject: New Comment Added to a Post You're Following: "3 suspicious guys walking in neighborhood."

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Hi CSO CAMACHO,

A Neighbor recently commented on a post you're following:

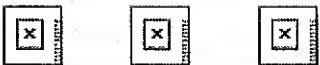
Post Title:

3 suspicious guys walking in neighborhood.

Neighbor Comment

Neighbor25 wrote: "Power and control hungry retired people who want to rule their little world to compensate for how crappy they feel about themselves inside. HOAs prove time and again that a Utopian society is a complete farce. "

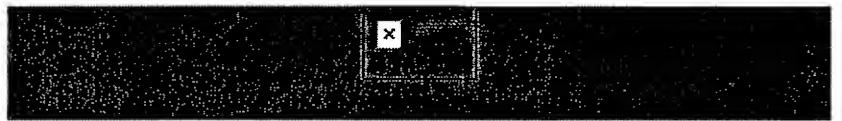
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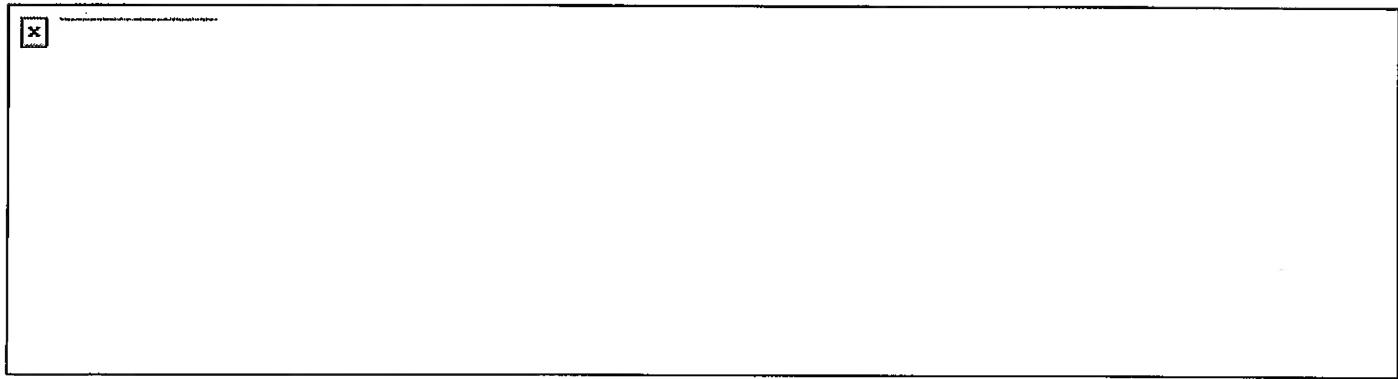
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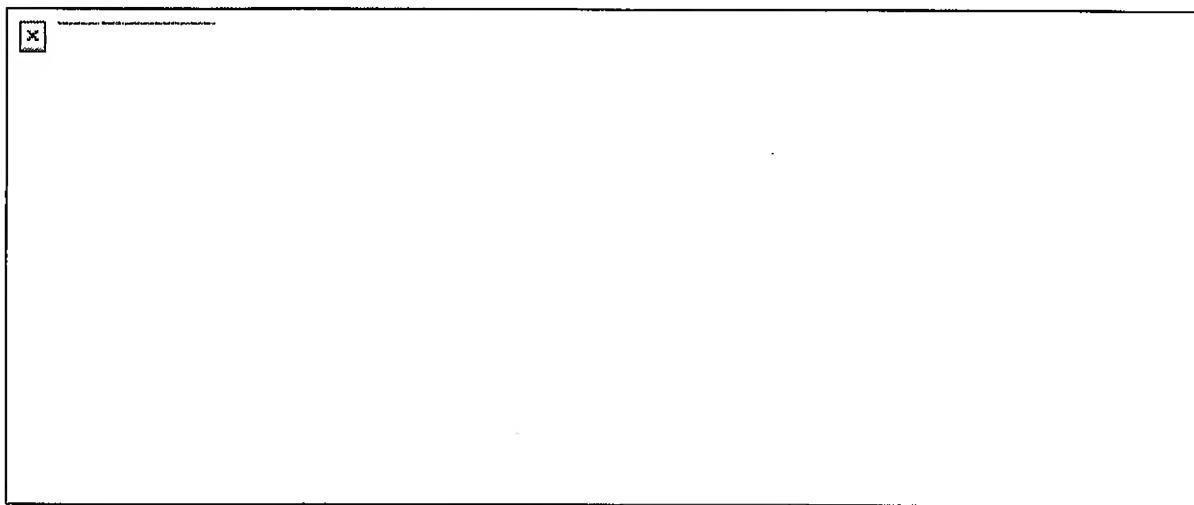
Kathleen Viveros

From: Ring Team <events@ring.com>
Sent: Wednesday, August 21, 2019 4:59 AM
To: scamacho@chulavistapd.org
Subject: You're Invited to Ring's Party at IACP

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**Shaquille O'Neal and Chief Inventor, Jamie Siminoff, are throwing
a party at the House of Blues Chicago and you're invited.**



Join us as we celebrate the efforts of our **Neighbors Portal** partners in keeping neighborhoods safer. Enjoy an open bar, food, live music, and a special recognition ceremony.



Event Details

Sunday, October 27, 2019

House of Blues Chicago 329 N Dearborn Street, Chicago, IL 60654

Doors open at 8:00 PM

Recognition ceremony begins at 9:00 PM

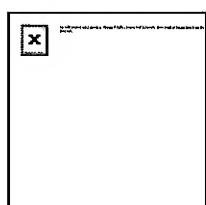
Followed by live music by Howl2Go

This party is invitation only and an RSVP is required for entry.

Please be sure to register your guests as well.

All attendees must bring their conference badge for entry.

Firearms are strictly prohibited by the venue.



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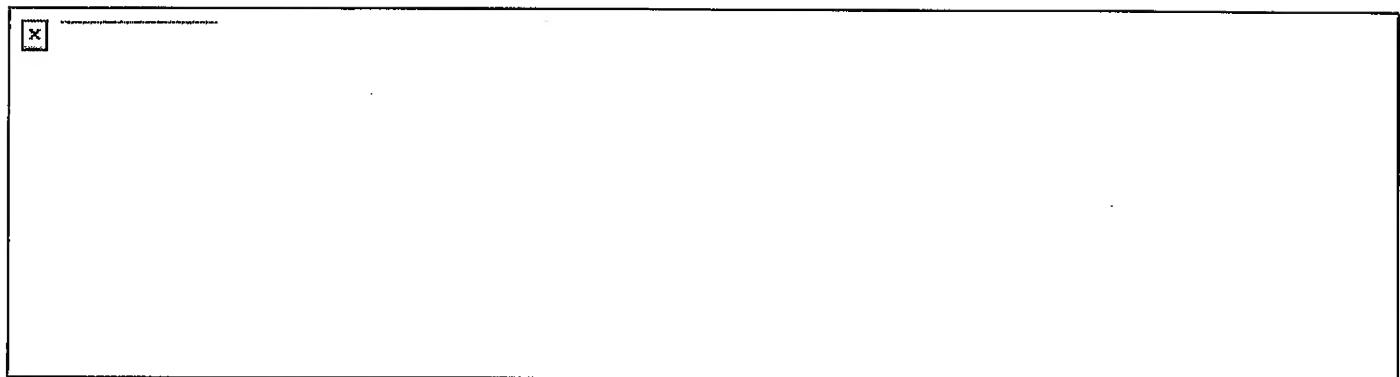
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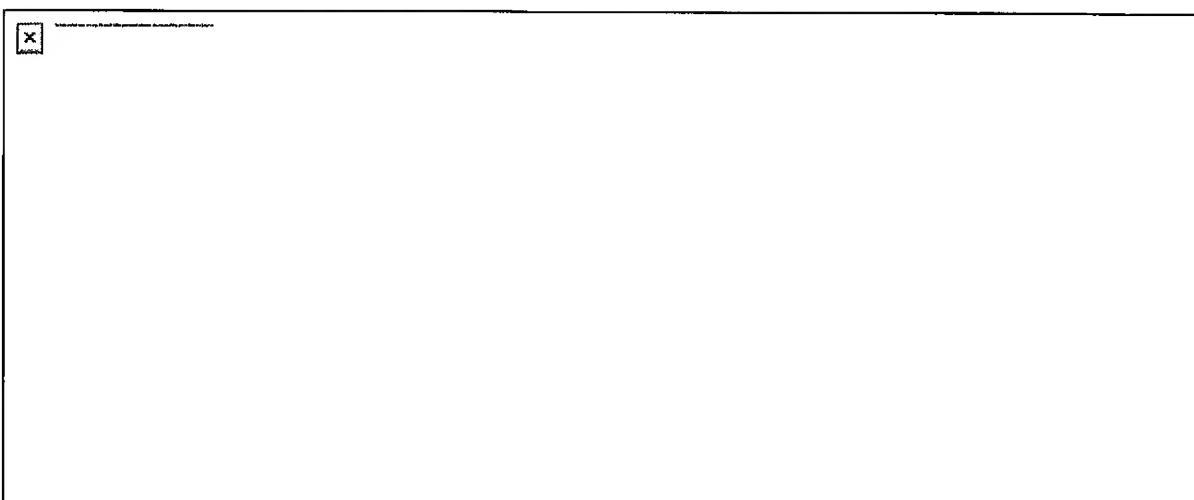
Kathleen Viveros

From: Ring Team <events@ring.com>
Sent: Wednesday, August 21, 2019 4:59 AM
To: hmartin@chulavistapd.org
Subject: You're Invited to Ring's Party at IACP

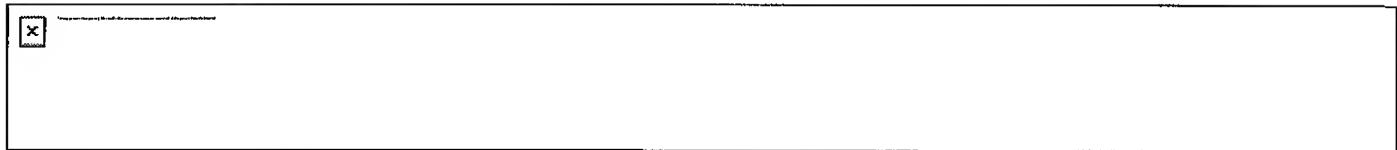
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House of Blues Chicago 329 N Dearborn Street, Chicago, IL 60654

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Recognition ceremony begins at 9:00 PM

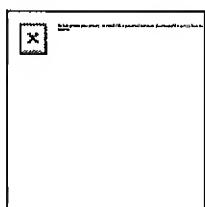
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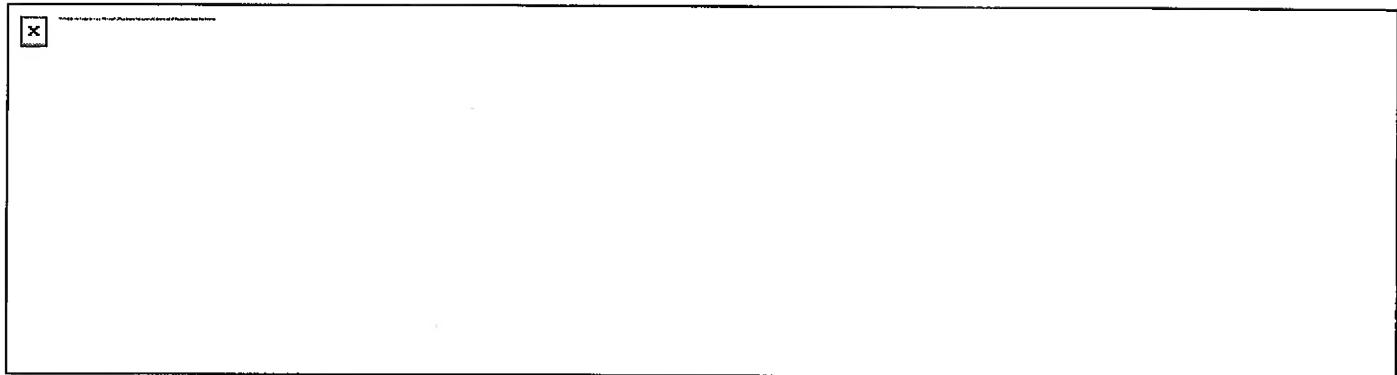
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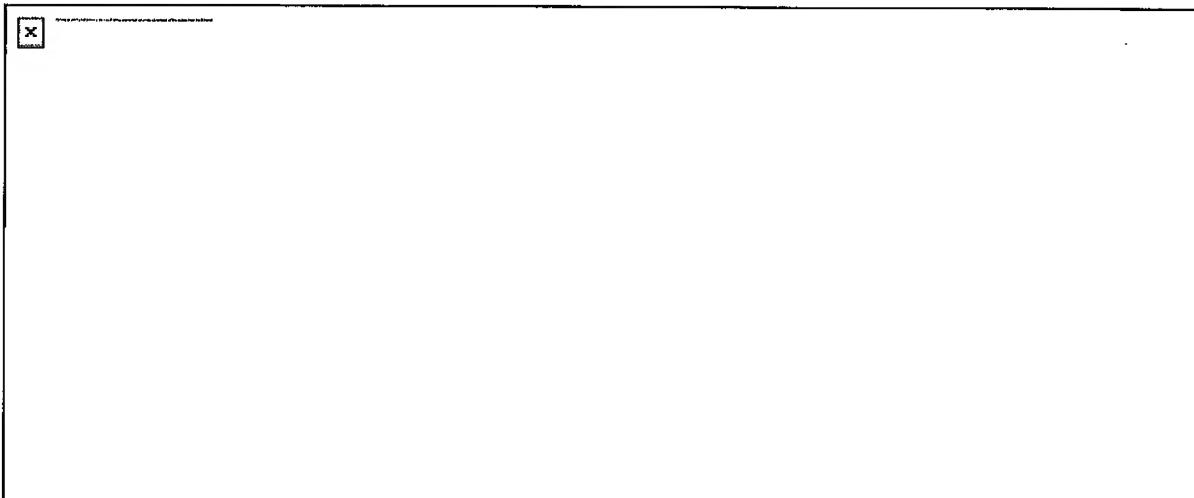
Kathleen Viveros

From: Ring Team <events@ring.com>
Sent: Wednesday, August 21, 2019 4:59 AM
To: r kennedy@chulavistapd.org
Subject: You're Invited to Ring's Party at IACP

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Recognition ceremony begins at 9:00 PM

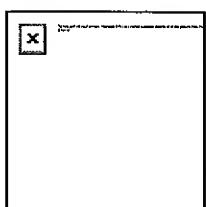
Followed by live music by Howl2Go

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09/13/2019

1907795

[REDACTED] License: 23N1245
VIN: JH2PC401X7M000572

Your vehicle/boat was reported stolen/missing to the Chula Vista Police Department. The Department's automated records are presently under review by the National Crime Information Center (NCIC), a nationwide automated network available to all law enforcement agencies. This review is being conducted to ensure that the information entered into NCIC is accurate and current.

Please answer the questions below and return the form to the Chula Vista Police Department within ten (10) days. Failure to return this form may result in the removal of your vehicle/boat from the nationwide system.

1. Have you recovered your vehicle/boat? Yes No

If yes, did you report this recovery to a Police Department? Yes No

Police Department and date reported: _____

2. Has your insurance company settled the claim regarding your stolen vehicle/boat? Yes No

3. Has ownership been transferred to the insurance company? Yes No

If yes, complete the following:

Insurance Company: _____

Address: _____

Signature of Registered Owner

Date Signed

Current Address

Home Phone

City

State

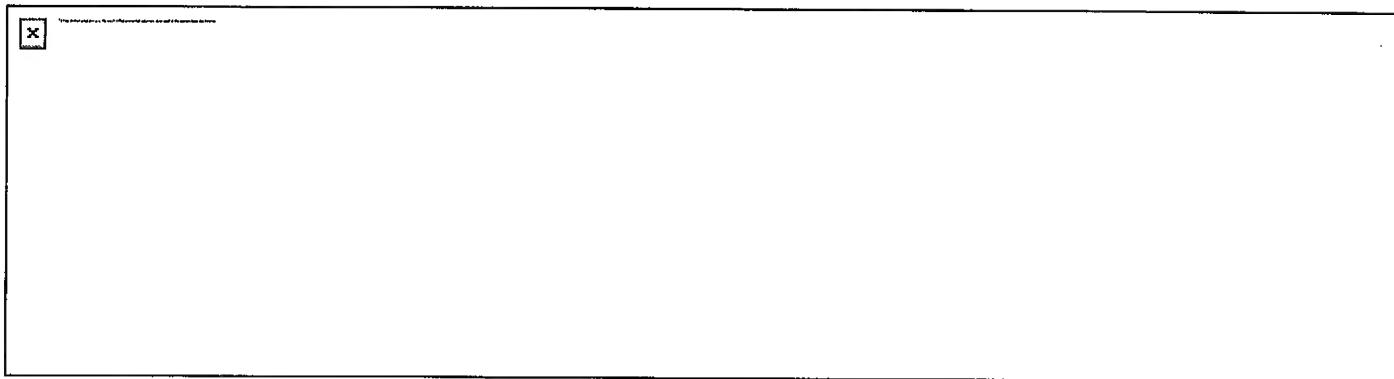
Zip

Alternate Phone

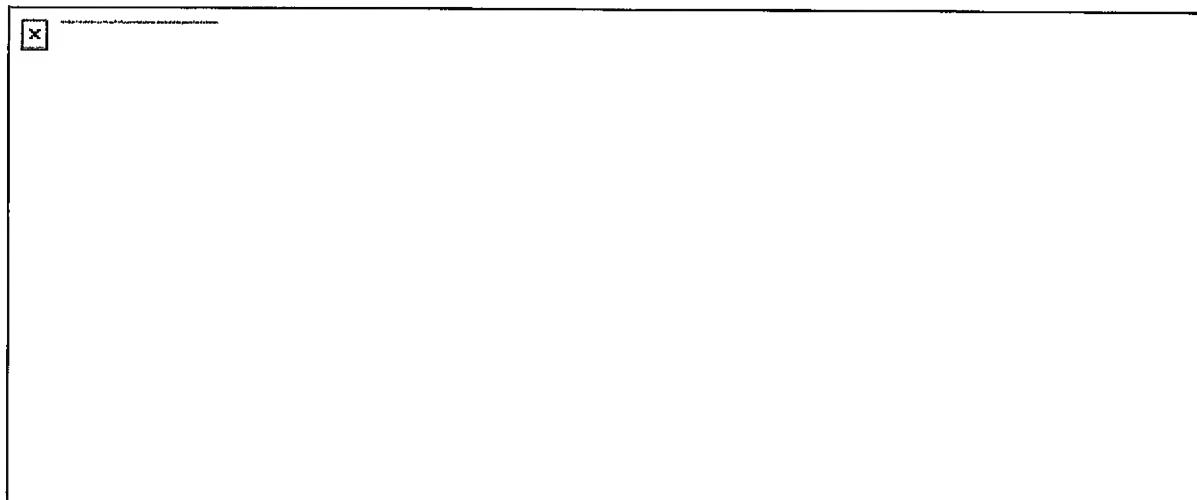
Kathleen Viveros

From: Ring Team <events@ring.com>
Sent: Wednesday, August 21, 2019 4:59 AM
To: epinedo@chulavistapd.org
Subject: You're Invited to Ring's Party at IACP

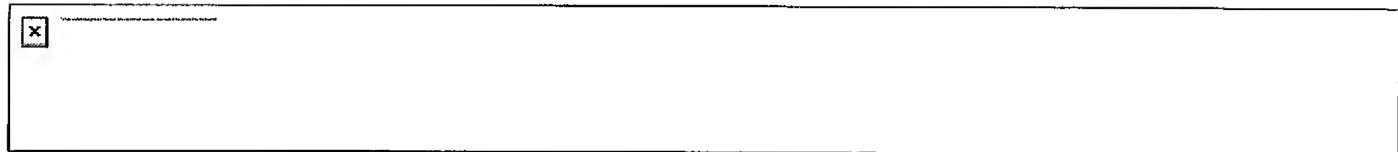
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Event Details

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Recognition ceremony begins at 9:00 PM

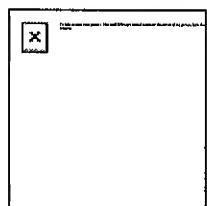
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All attendees must bring their conference badge for entry.

Firearms are strictly prohibited by the venue.



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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Wednesday, August 21, 2019 12:14 PM
To: scamacho@chulavistapd.org
Subject: New Comment Added to a Post You're Following: "Car bandits"

Warning:
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Hi CSO CAMACHO,
A Neighbor recently commented on a post you're following:

Post Title:

Car bandits

Neighbor Comment

Neighbor53 wrote: "It rained?"

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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Wednesday, August 21, 2019 7:39 PM
To: scamacho@chulavistapd.org
Subject: New Comment Added to a Post You're Following: "Checking cars"

Warning:
External
Email



Hi CSO CAMACHO,

A Neighbor recently commented on a post you're following:

Post Title:

Checking cars

Neighbor Comment

Neighbor44 wrote: "@Neighbor31

https://nextdoor.com/news_feed/?post=121338880&init_source=copy_link_share"

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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Wednesday, August 21, 2019 8:38 PM
To: scamacho@chulavistapd.org
Subject: New Comment Added to a Post You're Following: "Checking cars"

Warning:
External
Email



Hi CSO CAMACHO,

A Neighbor recently commented on a post you're following:

Post Title:

Checking cars

Neighbor Comment

Neighbor50 wrote: "Should've called police and had the truck fingerprinted. Idiot didn't even use gloves "

[VIEW POST](#)



Email intended for scamacho@chulavistapd.org.

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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Wednesday, August 21, 2019 11:23 PM
To: scamacho@chulavistapd.org
Subject: New Comment Added to a Post You're Following: "Checking cars"

Warning:
External
Email



Hi CSO CAMACHO,

A Neighbor recently commented on a post you're following:

Post Title:

Checking cars

Neighbor Comment

Neighbor44 wrote: "@Neighbor50 CVPD was notified but didn't take fingerprints. "

[VIEW POST](#)



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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Thursday, August 22, 2019 5:52 AM
To: czimmer@chulavistapd.org
Subject: New Crime Alert: Car break in

Warning:
External
Email

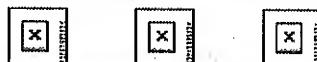


Car break in

August 22, 2019

My neighbors car was broken into last night. Apparently left his door unlocked and came out this motto see his driver door wide open. Be on alert please

View Alert



Email intended for czimmer@chulavistapd.org

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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Thursday, August 22, 2019 9:23 PM
To: scamacho@chulavistapd.org
Subject: New Comment Added to a Post You're Following: "3 suspicious guys walking in neighborhood."

Warning:
External
Email



Hi CSO CAMACHO,

A Neighbor recently commented on a post you're following:

Post Title:

3 suspicious guys walking in neighborhood.

Neighbor Comment

Neighbor42 wrote: "I have these guys on video trying to get into my cars and the neighbors car. It was at 4:50am on the 20th of August. They broke into one of my neighbors cars and stole some stuff "

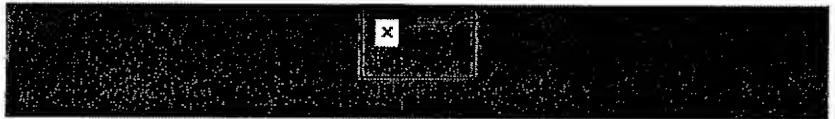
[VIEW POST](#)



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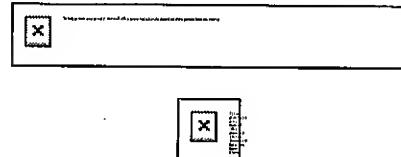
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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 23, 2019 9:45 AM
To: czimmer@chulavistapd.org
Subject: New Crime Alert: Found this post on Chula Vista Neighborhood watch

Warning:
External
Email



Found this post on Chula Vista Neighborhood watch

August 23, 2019

Car found in playas de Tijuana license plate on pictures not my post just sharing incase someone knows who's car or is or it is yours.

View Alert



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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 23, 2019 5:15 PM
To: czimmer@chulavistapd.org
Subject: New Crime Alert: Car break in

Warning:
External
Email



Car break in

August 24, 2019

My brothers car was broken into last night . He did leave the doors unlocked, idiot, but they only took his registration tags from the glove compartment. Two weeks ago they stole a bike from inside of my driveway with the gate closed . They must've scaled the wall or gate to get in . It's a solid 6 feet. I don't have video

View Alert



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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 23, 2019 5:42 PM
To: scamacho@chulavistapd.org
Subject: New Comment Added to a Post You're Following: "Neighborhood man looking in windows"

Warning:
External
Email



Hi CSO CAMACHO,

A Neighbor recently commented on a post you're following:

Post Title:

Neighborhood man looking in windows

Neighbor Comment

Neighbor20 wrote: "Keep a look out for a black dully truck dieasel with lights on top this guy is going around breaking into cars"

[VIEW POST](#)



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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 23, 2019 6:21 PM
To: scamacho@chulavistapd.org
Subject: New Comment Added to a Post You're Following: "Neighborhood man looking in windows"

Warning:
External
Email



Hi CSO CAMACHO,

A Neighbor recently commented on a post you're following:

Post Title:

Neighborhood man looking in windows

Neighbor Comment

Neighbor40 wrote: "Oh my.. I didn't realize how close to home this is. Thank you so much!"

VIEW POST



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REDACTED

Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 23, 2019 9:35 PM
To: scamacho@chulavistapd.org
Subject: New Comment Added to a Post You're Following: "THIEF ALERT "

Warning:
External
Email



Hi CSO CAMACHO,

A Neighbor recently commented on a post you're following:

Post Title:

THIEF ALERT

Neighbor Comment

Neighbor38 wrote: "Dam it that fucker got balls "

[VIEW POST](#)



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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Saturday, August 24, 2019 7:47 AM
To: scamacho@chulavistapd.org
Subject: New Comment Added to a Post You're Following: "Neighborhood man looking in windows"

Warning:
External
Email



Hi CSO CAMACHO,

A Neighbor recently commented on a post you're following:

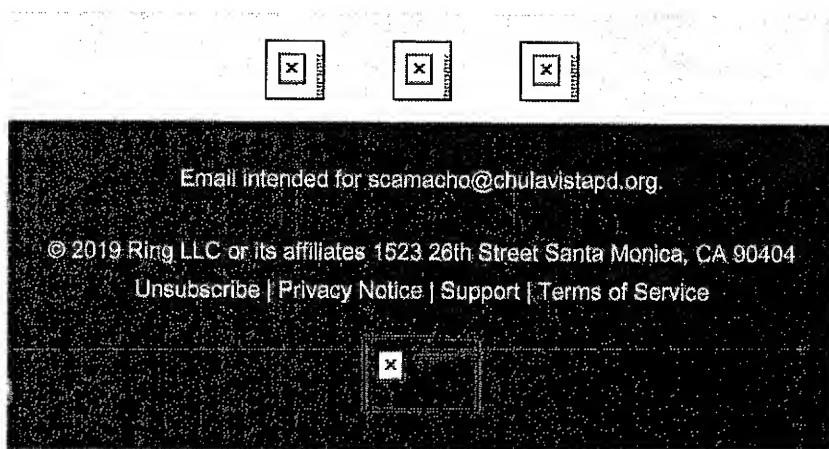
Post Title:

Neighborhood man looking in windows

Neighbor Comment

Neighbor31 wrote: "Awesome neighbor!"

[VIEW POST](#)





Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Sunday, August 25, 2019 7:58 PM
To: czimmer@chulavistapd.org
Subject: New Crime Alert: Garage door was attempted to be opened

Warning:
External
Email

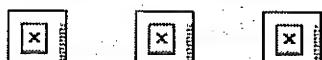


Garage door was attempted to be opened

August 26, 2019

On Sunday 25 at about 7:40, a loud bang was heard on the garage, it was attempted to be broken into & completely messed up our garage door... our security camera did not catch it... we believe the person tried to leave through the back, so if anyone has any ring footage of someone looking suspicious with a tool or something, please let us know... thank you.

View Alert



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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Tuesday, August 27, 2019 6:39 AM
To: scamacho@chulavistapd.org
Subject: New Comment Added to a Post You're Following: "Neighborhood man looking in windows"

Warning:
External
Email



Hi CSO CAMACHO,

A Neighbor recently commented on a post you're following:

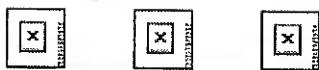
Post Title:

Neighborhood man looking in windows

Neighbor Comment

Neighbor36 wrote: "@Neighbor28 AMEN 🙏"

[VIEW POST](#)



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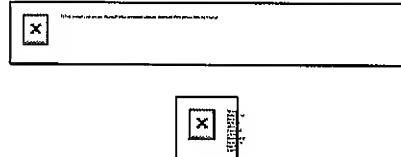




Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Tuesday, August 27, 2019 5:46 PM
To: czimmer@chulavistapd.org
Subject: New Crime Alert: Female appers to be Homeless

Warning:
External
Email

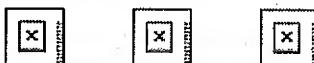


Female appers to be Homeless

August 28, 2019

Inquiring just into the trash cans for recycling she said, but in the other video looks se took some small things from the inside the doors.

View Alert



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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Tuesday, August 27, 2019 9:51 PM
To: scamacho@chulavistapd.org
Subject: New Comment Added to a Post You're Following: "THIEF ALERT "

Warning:
External
Email



Hi CSO CAMACHO,

A Neighbor recently commented on a post you're following:

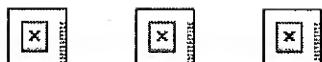
Post Title:

THIEF ALERT

Neighbor Comment

Neighbor16 wrote: "I live in the same neighborhood as you! And my friends who live in the neighborhood as well had her bike stolen even when it was locked."

[VIEW POST](#)



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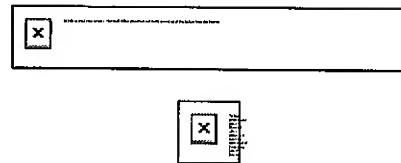




Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Wednesday, August 28, 2019 4:11 PM
To: czimmer@chulavistapd.org
Subject: New Crime Alert: Stolen Car

Warning:
External
Email

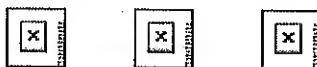


Stolen Car

August 28, 2019

My grandpa's car got stolen from the front of our house, it's a 1996 Green Honda Civic (lk, easy to break into, but we live in a safe neighborhood so it's a surprise). It's indefinite what time it was taken, but he'd messaged me earlier this morning about having reported it to the police as stolen. It's always parked in front/side of our house, and we + our neighbors don't have cameras in front of our houses so we can't really check. We're checking with the neighborhood guards & hopefully the police come up with something too. Keep a look out & report, if you can!

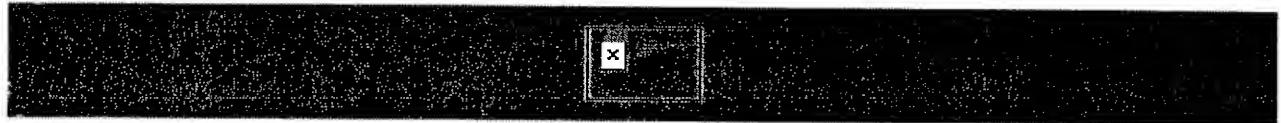
View Alert



Email intended for czimmer@chulavistapd.org

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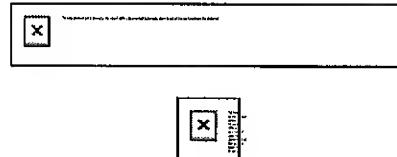
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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Wednesday, August 28, 2019 4:19 PM
To: czimmer@chulavistapd.org
Subject: New Crime Alert: Stolen Car

Warning:
External
Email



Stolen Car

August 28, 2019

My grandpa's car got stolen from the front of our house, it's a 1996 Green Honda Civic (lk, easy to break into, but we live in a safe neighborhood so it's a surprise). It's indefinite what time it was taken, but he'd messaged me earlier this morning about having reported it to the police as stolen. It's always parked in front/side of our house, and we + our neighbors don't have cameras in front of our houses so we can't really check. We're checking with the neighborhood guards & hopefully the police come up with something too. It's old & loud, but it helps with my grandpa's travels. Pls report if you see it! Thank you

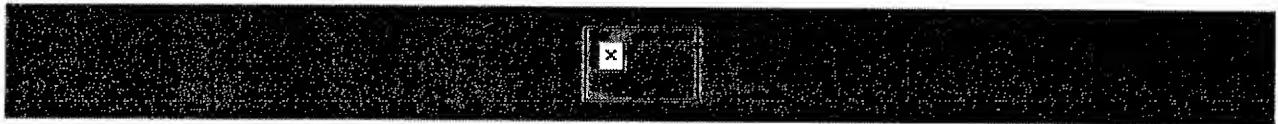
View Alert



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Kathleen Viveros

From: Ring Team <no-reply@ring.com>
Sent: Wednesday, August 28, 2019 4:50 PM
To: czimmer@chulavistapd.org
Subject: New Crime Alert: Stolen phone x2

Warning:
External
Email



Stolen phone x2

August 28, 2019

Two high school students had their phones forcibly taken while in Montecito park between 4 and 5 on 27 August.

View Alert



Email intended for czimmer@chulavistapd.org

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Kathleen Viveros

From: Ring Support <help@ring.com>
Sent: Thursday, June 13, 2019 6:41 AM
To: sleonard@chulavistapd.org
Subject: Re: Ring Video - Evidence

Warning:
External
Email

Officer Leonard,

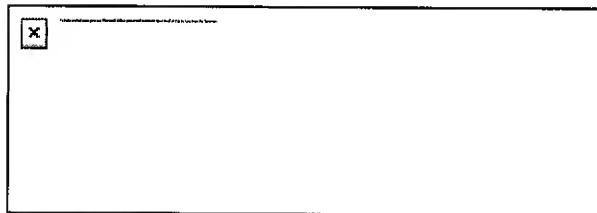
Please provide me with the email in question for downloading and sharing for evidence.

Thank you
Melissa - Ring Community Support -
On Thu, Jun 13, 2019 1:38 PM, +16193856711 wrote:
Voice Message

Kathleen Viveros

From: Ring Neighbors Portal Team <neighbors-portal@ring.com>
Sent: Wednesday, July 31, 2019 4:59 AM
To: egnekow@chulavistapd.org
Subject: Raise Awareness About Your Community Events

Warning:
External
Email

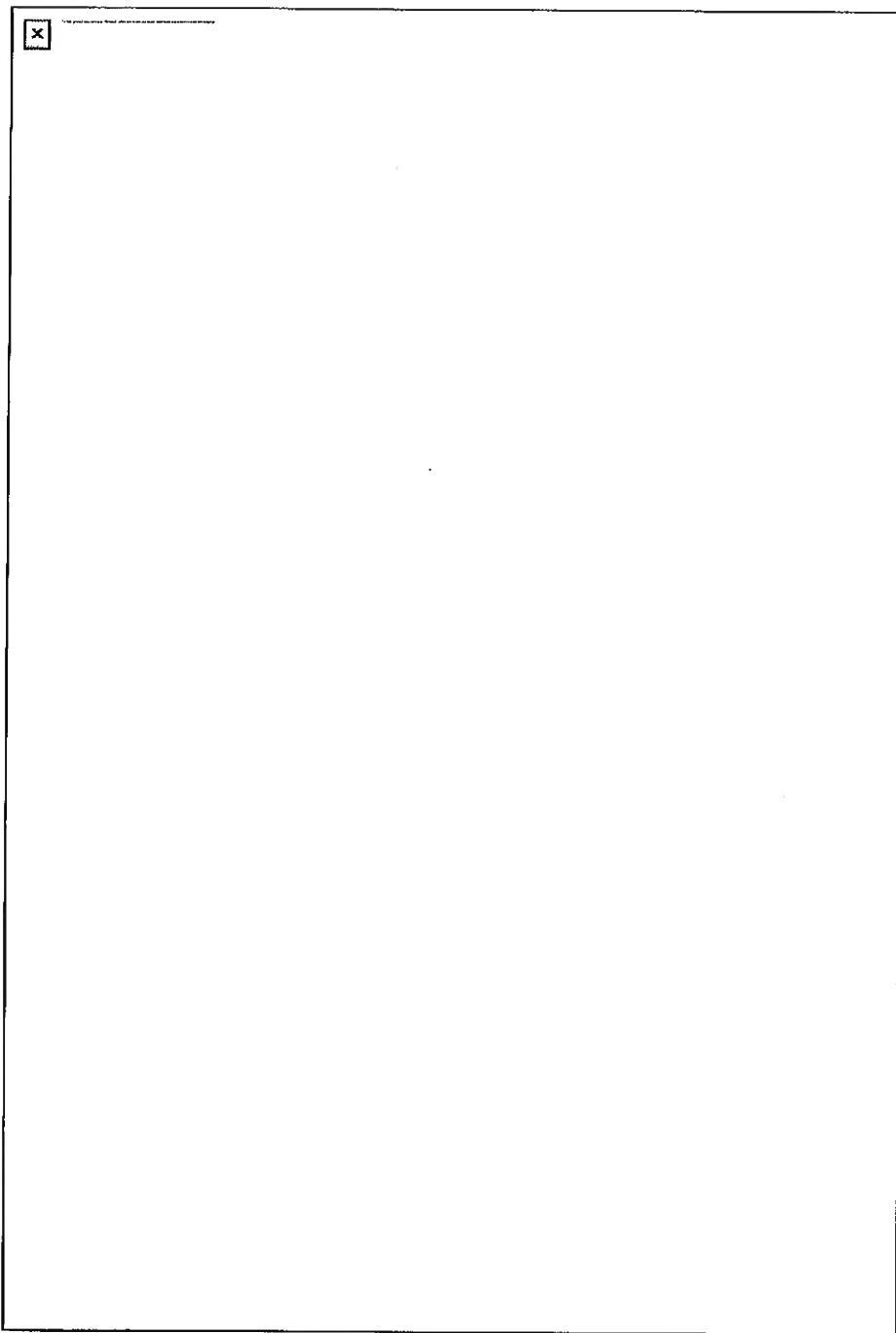


Tell Your Community About Your Events

Neighbors Portal is a great tool you can use to raise awareness about local crime and safety events, especially National Night Out (NNO) coming up on Tuesday, August 6th. Posting about local events can help drive resident attendance and increase engagement with your community.

Keep your Post simple and local by including the date, time and location of your event to target users within that specific area.

Post About Your National Night Out



Sandy City Police Department - Post Example

Don't miss an opportunity to engage with your community.

Encourage residents to attend your upcoming local crime and safety events.

Spread the Word About Your Events

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Kathleen Viveros

From: Ring Neighbors Portal Team <neighbors-portal@ring.com>
Sent: Wednesday, July 31, 2019 4:59 AM
To: czimmer@chulavistapd.org
Subject: Raise Awareness About Your Community Events

Warning:
External
Email

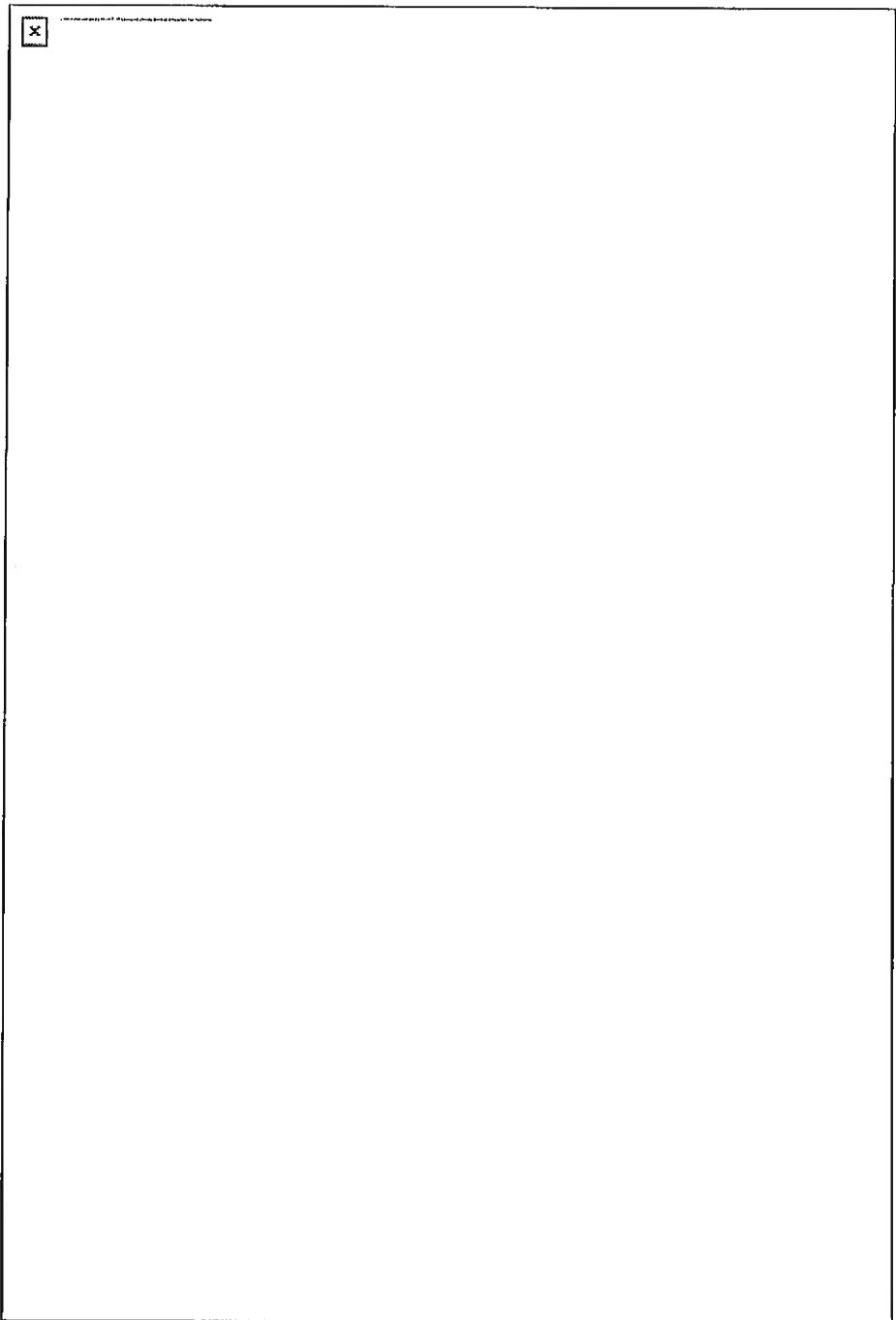


Tell Your Community About Your Events

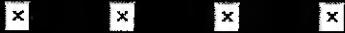
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Keep your Post simple and local by including the date, time and location of your event to target users within that specific area.

Post About Your National Night Out



Sandy City Police Department - Post Example



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Kathleen Viveros

From: Ring Neighbors Portal Team <neighbors-portal@ring.com>
Sent: Wednesday, July 31, 2019 4:59 AM
To: ericw@chulavistapd.org
Subject: Raise Awareness About Your Community Events

Warning:
External
Email

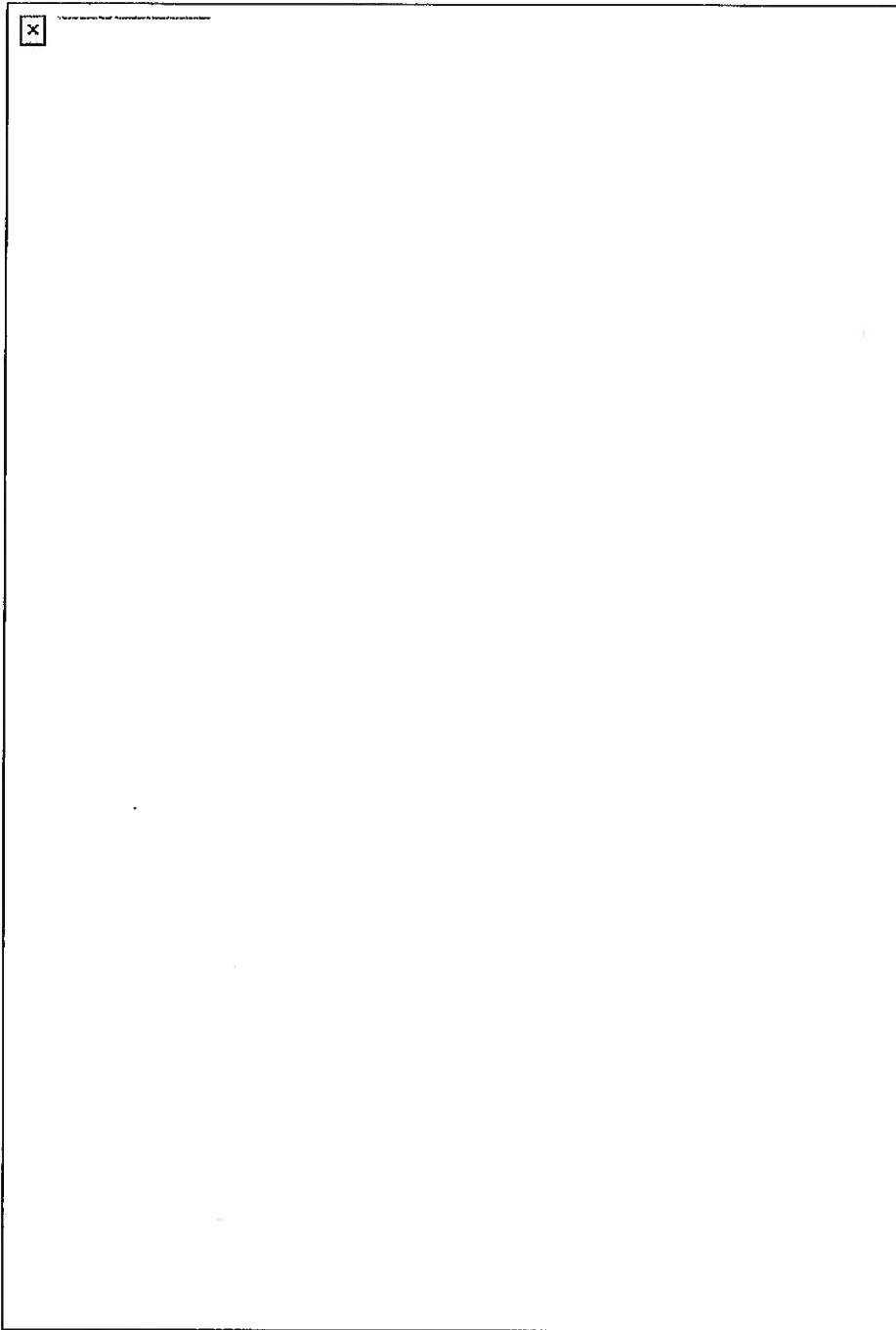


Tell Your Community About Your Events

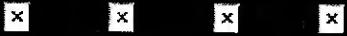
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Keep your Post simple and local by including the date, time and location of your event to target users within that specific area.

Post About Your National Night Out



Sandy City Police Department - Post Example



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You can update your preferences or unsubscribe from this list.

Kathleen Viveros

From: Ring <events@ring.com>
Sent: Friday, July 19, 2019 12:31 PM
To: Dredmond
Subject: Visit Ring at Booth 616 in Phoenix!

Warning:
External
Email

Join over 250 law enforcement agencies on the free Ring Neighbors Portal for Law Enforcement.

The Neighbors App is a free smartphone app that allows citizens to participate in a digital neighborhood watch, share video footage or crime and suspicious activity from and source, view and comment on incidents in their neighborhoods.

The Neighbors Portal is a free service for law enforcement that provides:

-
- Street-level
- intelligence in the form of high quality videos shared by citizens.
-
-
- The
- ability to collaborate with neighbors using the app.
-
-
- Create
- hyper-local neighborhood alerts.
-
-
- When
- a crime occurs, submit a one-click request to citizens for video and information. Citizens share video with one-click. No searching or uploading from the Ring Neighbors App and Neighbors
-

If there is one vendor you visit at the conference, make it Ring. We will provide a demo of our Neighbors Portal and explain how your agency can gain access to this **free** program as we work together to reduce crime in your community. Visit us at Booth 616.



1523 26th St.
Santa Monica, CA 90404
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

<https://abc7.com/community-events/lynwood-residents-offered-discounted-ring-security-devices/4527874/>

Kathleen Viveros

From: Ring <events@ring.com>
Sent: Friday, July 19, 2019 12:32 PM
To: Vsallee
Subject: Visit Ring at Booth 616 in Phoenix!

Warning:
External
Email

Join over 250 law enforcement agencies on the free Ring Neighbors Portal for Law Enforcement.

The Neighbors App is a free smartphone app that allows citizens to participate in a digital neighborhood watch, share video footage or crime and suspicious activity from and source, view and comment on incidents in their neighborhoods.

The Neighbors Portal is a free service for law enforcement that provides:

-
- Street-level
- intelligence in the form of high quality videos shared by citizens.
-
-
- The
- ability to collaborate with neighbors using the app.
-
-
- Create
- hyper-local neighborhood alerts.
-
-
- When
- a crime occurs, submit a one-click request to citizens for video and information. Citizens share video with one-click. No searching or uploading from the Ring Neighbors App and Neighbors
-

If there is one vendor you visit at the conference, make it Ring. We will provide a demo of our Neighbors Portal and explain how your agency can gain access to this **free** program as we work together to reduce crime in your community. Visit us at Booth 616.



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www.ring.com



Download the Neighbors App.
Join the new neighborhood watch.

<https://abc7.com/community-events/lynwood-residents-offered-discounted-ring-security-devices/4527874/>

Kathleen Viveros

From: Ring <events@ring.com>
Sent: Thursday, August 1, 2019 8:25 AM
To: Dredmond
Subject: Thanks for stopping by!

Warning:
External
Email

We enjoyed our time with you and your colleagues at FBINAA the other week. The booth was a little busy, but hopefully you were able to spend some time with us to learn more about how Ring works with LE to keep communities safe.

With millions of Ring cameras across the country and millions of users on the app (identifying criminal activity and often those who commit it), your community is already engaged on this digital neighborhood watch platform.

The LE Portal is your "seat at the table" to access the platform. Portal lets you view and comment on posted video, alert the community of important activity and lets you request video from device owners that may have captured something helpful to an ongoing investigation. This incredibly powerful service is provided to law enforcement free of charge.

For more information please reach out to lepartnerships@ring.com



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Santa Monica, CA 90404
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

<https://abc7.com/community-events/lynwood-residents-offered-discounted-ring-security-devices/4527874/>

Kathleen Viveros

From: rb <rb@ucsd.edu>
Sent: Monday, August 12, 2019 11:28 AM
To: Raymond.Pollun@Ring.com
Cc: EPinedo@ChulaVistaPD.org; SMesina@ChulaVistaPD.org; Marc Langlais
Subject: Coronado PD LE Portal

Warning: External Email

Good Morning Raymond,

I've just received your contact email address from Chula Vista PD.

My understanding is that both CVPD and Oceanside PD have rolled out a Ring system of some sort within their respective communities.

As you may be able to see from the online info request card I submitted last week, I am a member of the Investigations Division at Coronado PD.

My direct supervisor is Det Sgt Marc Langlais.

Our community is an Island surrounded by Aircraft Carriers, Helicopter and F18 Landing fields and a SEAL Team training facility. Obviously, many emergent scenarios could erupt here that would greatly benefit from single-point-of-contact communication to residents from LE staff.

In concept, your ring devices in 'every' residence could allow this instant communication from our team to community members... and we could receive alerts from the community, as well.

How that concept actually plays out in practice is what we are trying to assess.

We have already purchased a ring doorbell cam as a test device.

We now want to set up a typical LE Hub site at the station and, as an evaluation test, interact with the doorbell cam we have on hand.

I believe this would require the use of the Ring LE Portal application, although it's been curiously difficult to discover

- 1) how to obtain the software,
- 2) if it will run on a PC, and
- 3) a source for the operators manual.

What we've been able to extract from Ring's highly silo'ized support people so far is that "the portal app only runs on a cellphone or tablet". I find it hard to imagine LE staff would be limited to using a cellphone at the station to interact with community members during an incident.

Another issue popped up in trying to find out about the Portal thru my own online research:

4) <https://news.ycombinator.com/item?id=18215168>

Would you be willing to help us move forward with our evaluation process by addressing the four items, above, please?

Thank You!

-RB Smith

Coronado PD Investigations Division

Kathleen Viveros

From: Raymond Pollum <raymond.pollum@ring.com>
Sent: Friday, May 10, 2019 10:56 AM
To: Henry Martin; Francis Giaime
Cc: Angela Kang
Subject: Ring Training Schedule and Introduction
Attachments: Ring MOU - CVPD May 2019 Signed by Chief Kennedy (1).pdf

Warning:
External
Email

Lieutenant Martin, Attached please find the fully executed MOU for your records.

At this time I want to explain the onboarding process and introduce Angela Kang who will manage the training and the ongoing support for CVPD going forward. Angela is one of our top account managers and will be an incredible resource for you and your colleagues as you ramp up your use of Portal.

The onboarding process is comprised of two parts:

1) Remote Webinar: The first is to gather stakeholders for a remote, webinar style training. These stakeholders (defined below) will be provided logins to access portal. Then, during the webinar Angela will walk each one through how he/she, in his/her capacity, will use portal. This will include use case and best practices.

2) In-Person Onboarding: Within 30 days of the initial remote webinar, Angela will schedule a formal in-person training class to be conducted onsite at your facility. The stakeholders who are trained in the remote webinar will determine the audience for the in-person onboarding. While we don't limit the number of people who can attend the formal onboarding, we've found that allowing the stakeholders to select an audience has proven effective in gathering the appropriate personnel.

Following are the stakeholders who are required to attend the webinar training (with the caveat that some roles may be filled by the same person):

- **Investigative Leads** - will be trained on the investigative tools, including the video request feature, within Portal.

- **PIOs** - will lead the partnership announcement efforts that include a public press release that describes your participation in Neighbors.
- **Social Media** - will be in charge of Portal social media efforts
- **Community Outreach/HOA** - will lead Portal HOA and crime & safety groups programs that we offer
- **Catch All role** - will have the ability to comment on posted videos (suspicious activity, criminal acts, safety concerns, etc). Usually these roles are held by detectives, Community Resource Officers, SROs, right up to the Chief of Police.

Angela will be reaching out to you to set a date for the initial Remote Webinar. If you need to reach her in the meantime, her contact information follows:

Angela Kang, Sr. Partner Success Manager

Phone: 425-274-5987

Email: [on copy](#)

Thank you again for your support. I look forward to hearing success stories from Chula Vista as we work to reduce crime in the community.

Sincerely, Ray

Raymond Pollum

Head of Law Enforcement Partnerships
ray@ring.com
949-690-6979



1523 26th St.
Santa Monica, CA 90404
www.ring.com



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Kathleen Viveros

From: Raymond Pollum <raymond.pollum@ring.com>
Sent: Sunday, May 12, 2019 9:09 AM
To: hmartin@chulavistapd.org
Subject: RE: Ring Training Schedule and Introduction

Warning:
External
Email

I am on vacation outside the US the week of May 13th. I will not be taking calls or reviewing email while out, but will respond to both upon my return May 20th.

If this is an urgent request or you require an immediate response, my colleague Rohit Murti will assist: He can be reached at:

Rohit Murti - Communities Program Manager
Email: Rohit.Murti@ring.com
Phone: 832-992-9910

Thank you. Ray

Raymond Pollum

Head of Law Enforcement Partnerships
ray@ring.com
949-690-6979



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Kathleen Viveros

From: Raymond Pollum <raymond.pollum@ring.com>
Sent: Wednesday, May 22, 2019 5:50 PM
To: Sharyl Mesina
Subject: Re: CVPD MOU

Warning:
External
Email

Hi Sharyl, Tried a few times to reach you via phone, sorry we haven't connected. Quick answer to your question is we can provide early access, but the scenario you describe might be better handled differently. Please give me a call at your convenience at 949-690-6979 anytime.

Also, just to put it out there, I'm meeting with National City PD in the morning. If you'd like, I'd be happy to stop by and catch up in person. My meeting is at 10:00am, so I'd be available about 11:30 to 12:30 (then onto Escondido PD)

Either way, hope to talk soon. Ray

Raymond Pollum

Head of Law Enforcement Partnerships
ray@ring.com
949-690-6979



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On Tue, May 21, 2019 at 2:55 PM Sharyl Mesina <smesina@chulavistapd.org> wrote:

Hello,

We have spoken before when the portal first came to our attention, I was on the conference call and video conference with Lt. Martin and Sgt. Giame.

I am contacting you because I presented the portal to our investigators today as an "FYI we will have this soon" presentation. But now they are all asking for access to it for their current cases. Is there any way to get at least one account (mine) going to I can assist in the investigations that are currently time sensitive. For example, there was a reported sexual assault yesterday and the officer noticed that the neighbor has a ring doorbell. She wanted to know if I can at least message the owner today to obtain any video. Please let me know, we understand there is a training

process for users, I am willing to go through a training and do a training on Ring's behalf, or to be the only one with access for a little while.

Please let me know!

Thank you.

Kind Regards,

Sharyl Mesina

Public Safety Analyst

Chula Vista Police Department

315 Fourth Avenue CV CA 91910

(619) 476-2455 Desk Phone

(619) 385-6753 Mobile

smesina@chulavistapd.org

"It is a capital mistake to theorize before one has data.

Insensibly one begins to twist facts to suit theories, instead of theories to suit facts."

— Sir Arthur Conan Doyle, *Sherlock Holmes*

To view the Crime&Disorder (Sharepoint), please click [HERE](#).

To view the PremierOne CAD reports now available, simply click [HERE](#)

Kathleen Viveros

From: Raymond Pollum <raymond.pollum@ring.com>
Sent: Wednesday, May 22, 2019 6:36 PM
To: Sharyl Mesina
Subject: Re: CVPD MOU

Warning:
External
Email

Sharyl, My colleague and I will be commuting down to National City at 8:00am. Call anytime before 10:00am 949-690-6979. Thanks, Ray

Raymond Pollum

Head of Law Enforcement Partnerships
ray@ring.com
949-690-6979



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www.ring.com



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On Wed, May 22, 2019 at 6:29 PM Sharyl Mesina <smesina@chulavistapd.org> wrote:

Thank you so much for your response, I did receive your missed call today but I am out of the office and where I am has no service! Unfortunately tomorrow I have another meeting from 11:30 to 12:30. I can give you a call earlier in the morning if that will work?

[Get Outlook for iOS](#)

On Wed, May 22, 2019 at 5:49 PM -0700, "Raymond Pollum" <raymond.pollum@ring.com> wrote:

Warning:
External
Email

Hi Sharyl, Tried a few times to reach you via phone, sorry we haven't connected. Quick answer to your question is we can provide early access, but the scenario you describe might be better handled differently. Please give me a call at your convenience at 949-690-6979 anytime.

Also, just to put it out there, I'm meeting with National City PD in the morning. If you'd like, I'd be happy to stop by and catch up in person. My meeting is at 10:00am, so I'd be available about 11:30 to 12:30 (then onto Escondido PD)

Either way, hope to talk soon. Ray

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ray@ring.com

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Please let me know!

Thank you.

Kind Regards,

Sharyl Mesina

Public Safety Analyst

Chula Vista Police Department

315 Fourth Avenue CV CA 91910

(619) 476-2455 Desk Phone

(619) 385-6753 Mobile

smesina@chulavistapd.org

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— Sir Arthur Conan Doyle, *Sherlock Holmes*

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Kathleen Viveros

From: Raymond Pollum <raymond.pollum@ring.com>
Sent: Monday, July 22, 2019 12:54 PM
To: Sharyl Mesina; Angela Kang
Subject: Re: Login

Warning:
External
Email

Hi Sharyl, Nice to hear from you and really good timing on the email. I just spoke to Angela who the Partner Success Manager responsible for CVPS's initial training and then ongoing support.

Chula Vista is scheduled for training on Friday (July 26th). I'll provide Angela's contact information below and would encourage you or your colleagues to reach out to her with any questions. She is one of our top PSM's and you're in great hands with her. Contact info follows:

Angela Kang - Sr. Partner Success Manager
Phone: 425-274-5987
Email: On Copy

Thanks. Looking forward to hearing success stories coming from Chula Vista soon!

Ray

Raymond Pollum

Head of Law Enforcement Partnerships
ray@ring.com
949-690-6979



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On Mon, Jul 22, 2019 at 11:01 AM Sharyl Mesina <smesina@chulavistapd.org> wrote:

Hello,

I am emailing because I have been asked by a few people when/if we are going to get assigned logins for the ring portal. I am unsure where we are in the process because I have been out of the loop. I was hoping you could shed some light on a timeline or who here at the agency you've been speaking with so I can touch base with them? I think because

at the beginning I was included in the conversation some of our detectives thought I was the ring representative for the pd. I was hoping to get them some answers though, any help would be greatly appreciated! Thank you! :)

Kathleen Viveros

From: Sharyl Mesina <smesina@chulavistapd.org>
Sent: Monday, August 12, 2019 10:31 AM
To: Raymond Pollum
Cc: Ernesto Pinedo
Subject: Ring Portal for Coronado PD-volunteer inquiry

Hello,

I have received a couple phone calls from a man named RB Smith, he's been calling to inquire about getting Coronado PD access to the Ring Neighborhoods Portal. He was asked by Mark Langlais (Investigations Supervisor with Coronado PD) to gather information regarding obtaining the portal for Coronado PD. Smith said he is a senior volunteer supervisor assigned to investigations. I have given him your email addresses because he was insistent on asking for your phone numbers but I did not want to give that out. Please contact him at your earliest convenience.

rb@ucsd.edu

Kind Regards,

Sharyl Mesina
Public Safety Analyst
Chula Vista Police Department
315 Fourth Avenue CV CA 91910
(619) 476-2455 Desk Phone
(619) 385-6753 Mobile
smesina@chulavistapd.org

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Hello,

We have spoken before when the portal first came to our attention, I was on the conference call and video conference with Lt. Martin and Sgt. Giaime.

I am contacting you because I presented the portal to our investigators today as an "FYI we will have this soon" presentation. But now they are all asking for access to it for their current cases. Is there any way to get at least one account (mine) going to I can assist in the investigations that are currently time sensitive. For example, there was a reported sexual assault yesterday and the officer noticed that the neighbor has a ring doorbell. She wanted to know if I can at least message the owner today to obtain any video. Please let me know, we understand there is a training process for users, I am willing to go through a training and do a training on Ring's behalf, or to be the only one with access for a little while.

Please let me know!

Thank you.

Kind Regards,

Sharyl Mesina

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Kathleen Viveros

From: Raymond Pollum <raymond.pollum@ring.com>
Sent: Monday, August 12, 2019 11:17 AM
To: Sharyl Mesina
Cc: Ernesto Pinedo
Subject: Re: Ring Portal for Coronado PD-volunteer inquiry

Warning:
External
Email

Thank you Sharyl. LE Portal is for the exclusive use of law enforcement personnel. I'm unable to contact Mr. Smith at a .edu email account. Please feel free to provide my phone number or email address to have him or Mr. Langlais contact me directly. Once vetted, I would be happy to provide details of the program.

Thank you for your support and assistance.

Ray

Raymond Pollum

Head of Law Enforcement Partnerships
ray@ring.com
949-690-6979



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On Mon, Aug 12, 2019 at 10:30 AM Sharyl Mesina <smesina@chulavistapd.org> wrote:

Hello,

I have received a couple phone calls from a man named RB Smith, he's been calling to inquire about getting Coronado PD access to the Ring Neighborhoods Portal. He was asked by Mark Langlais (Investigations Supervisor with Coronado PD) to gather information regarding obtaining the portal for Coronado PD. Smith said he is a senior volunteer supervisor assigned to investigations. I have given him your email addresses because he was insistent on asking for your phone numbers but I did not want to give that out. Please contact him at your earliest convenience.

rb@ucsd.edu

Kind Regards,

Sharyl Mesina

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Kathleen Viveros

From: Sharyl Mesina <smesina@chulavistapd.org>
Sent: Monday, August 12, 2019 11:23 AM
To: Raymond Pollum
Cc: Ernesto Pinedo
Subject: Re: Ring Portal for Coronado PD-volunteer inquiry

Okay I will let him know. Thank you.

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On Mon, Aug 12, 2019 at 11:18 AM -0700, "Raymond Pollum" <raymond.pollum@ring.com> wrote:

Warning:
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Email

Thank you Sharyl. LE Portal is for the exclusive use of law enforcement personnel. I'm unable to contact Mr. Smith at a .edu email account. Please feel free to provide my phone number or email address to have him or Mr. Langlais contact me directly. Once vetted, I would be happy to provide details of the program.

Thank you for your support and assistance.

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On Mon, Aug 12, 2019 at 10:30 AM Sharyl Mesina <smesina@chulavistapd.org> wrote:

Hello,



09/13/2019

1907799

[REDACTED]
License: 8ADC220
VIN: JHMEG1149PS001640

Your vehicle/boat was reported stolen/missing to the Chula Vista Police Department. The Department's automated records are presently under review by the National Crime Information Center (NCIC), a nationwide automated network available to all law enforcement agencies. This review is being conducted to ensure that the information entered into NCIC is accurate and current.

Please answer the questions below and return the form to the Chula Vista Police Department within ten (10) days. Failure to return this form may result in the removal of your vehicle/boat from the nationwide system.

1. Have you recovered your vehicle/boat? Yes No

If yes, did you report this recovery to a Police Department? Yes No

Police Department and date reported: _____

2. Has your insurance company settled the claim regarding your stolen vehicle/boat? Yes No

3. Has ownership been transferred to the insurance company? Yes No

If yes, complete the following:

Insurance Company: _____

Address: _____

Signature of Registered Owner

Date Signed

Current Address

Home Phone

City

State

Zip

Alternate Phone